



Let's Get Started: Implementation

From contract to launch, our implementation specialists will guide you through each step of configuration and ensure your team is set up for success

PHASE

1

Laying the Groundwork

- You will be partnered with a dedicated implementation specialist who will work alongside your team every step of the way.
- Paired with specialized project management tools, our personalized configuration calls ensure that our team understands your organization's unique needs and goals.

PHASE

2

Putting Things in Motion

- With years of experience working with organizations just like yours, our implementation specialists guide the configuration process with an eye on industry best practices.
- We help you maximize product functionality with ongoing feature training designed to help you get the most out of your new member management system.

PHASE

3

Ready to Launch!

- By providing individualized Q&A sessions, we are committed to getting you ready for launch day.
- Our world-class Help Team will ensure that you are equipped with ongoing training and resources, continuing to be your partner through each phase of growth.

Ask your implementation specialist about **MC University** and the tools available in our **Help Center** to keep you on track after launch.